



## Our purpose is people.

Shorter wait times, fewer hassles, convenient access and a better experience – Premise Health isn't healthcare as you know it, we're healthcare as you need it. We take a different approach to care that puts you, the member, at the center of everything we do.



### Compassionate and personal

Your total wellbeing is our top priority, which is why our providers will take the time to get to know you and build a trusting relationship that leads to better care. We'll treat you as a whole person and focus on prevention and long-term health, not just the symptoms you bring to one appointment.



### Convenient and accessible

Life gets busy, but with both virtual and in-person services located close to where you work or live, care is just around the corner. You also have access to easy online appointment scheduling with same-day and next-day availability, plus shorter wait times to get you the care you need, when you need it.

# Making healthcare more human



### Value over volume

Unlike some other community health centers, we always put quality first. Our providers will spend more time with you and make sure they're helping you reach healthy outcomes rather than pushing you out the door to collect another fee.



### Lower costs

Because City of Florence is bringing healthcare to you directly, you'll notice cost savings compared to other community healthcare options.



### Caring for your privacy too

One of our most important responsibilities is to ensure the security of your private information. Premise Health maintains all your records, and we follow the same state and federal laws as any healthcare organization. We won't share any information with City of Florence without your permission unless it pertains directly to a workplace injury or illness.

## An open door to your health

**My Premise Health** is the secure patient portal and mobile app that makes managing your health easier than ever.

- Schedule appointments
- Conduct virtual visits
- View lab results
- Message providers
- Manage medications
- Fill out forms



Schedule an appointment.

My Premise Health app

[mypremisehealth.com](https://mypremisehealth.com)

# Meet your health ally.

City of Florence and Premise Health are bringing you a better healthcare experience. As a member, you now have access to a wellness center dedicated to you and your needs. It's not open to the public like other community clinics and the services offered are only available to members. This leads to a more personalized experience, shorter wait times and ultimately, better care.

## Who can use the services?

Employees and dependents age 5 and up on employer sponsored benefit plan are eligible to receive care at the health centers.

## How much does it cost?

No Cost to you. There are no costs to patients for services provided within the health centers.

## We think you'll agree, Healthcare feels different here.

For the past 50 years, Premise has partnered with forward-thinking organizations to offer employees like you an easier way to experience high-quality care at a more affordable cost. With both virtual and in-person health services, our goal is to put you and your family first by meeting you where you are – whether at work, at home or on the go.

### These are some of the services waiting for you as a member:

- Annual, Pre-Op & Sports physicals
- Preventive Wellness exams
- Chronic condition management
- Biometric screenings / HRA Labs
- Lab draws (lab orders from other doctors and routine labs not related to HRA)
- Immunizations, Allergy & Flu shots
- Acute & Chronic care
- Women's health
- Skin tag / Wart removal/treatment
- Symptomatic COVID testing
- Home Medication Delivery
- Referral programs for Home Sleep Studies, Computed Tomography Angiography (CTA)
- The Little Clinic after hours

## Come see us.

### CTK Health and Wellness Center

1840 Simon Kenton Way, Rm 3015  
Covington, KY 41011  
Monday, Tuesday, Thursday, Friday  
8 a.m. – 5:30 p.m.  
Wednesday, 8 a.m. – 12 p.m.

### Florence Health and Wellness Center

8100 Ewing Blvd  
Florence, KY 41042  
Monday, Thursday, Friday 8 a.m. – 5 p.m.  
Tuesday, 8 a.m. – 3:30 p.m.  
Wednesday, 8 a.m. – 4 p.m.

### Madison Pike Health and Wellness Center 1045

Eaton Drive  
Ft. Wright, KY 41017  
Monday, 8 a.m. - 6:00 p.m.  
Tuesday, 7 a.m. – 3:30 pm  
Wednesday, 7 a.m. - 12 p.m.  
Thursday, 7 a.m. - 3:30 pm  
Friday, 7:30 am - 1:30 pm

**Call the Support Center to schedule your appointments.**

**877-685-5883**

# Welcome to Premise Health.



**Schedule a visit to get started.**

**My Premise Health app**

[mypremisehealth.com](https://www.mypremisehealth.com)

