

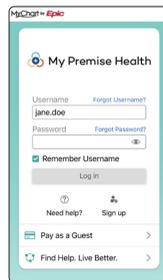


Sign in or create a My Premise Health account for a simple and fully confidential way to communicate with your pharmacy team when you have questions or concerns about your medication, refills or over-the-counters.

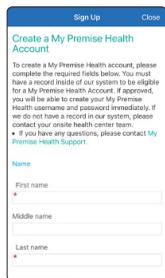


Create an account.

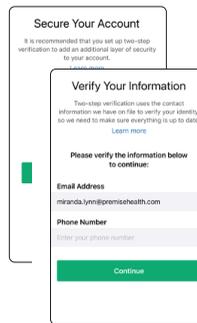
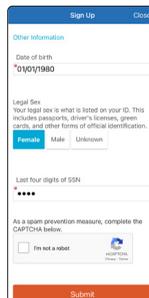
1 Download the My Premise Health app or visit mypremisehealth.com and select “Sign Up Now” on the home screen.



2 Complete the required fields and select “Submit.”

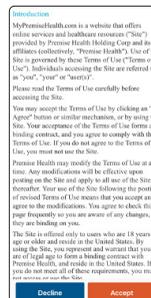


3 Create your username and password, enter your date of birth and email address and click “Submit.”

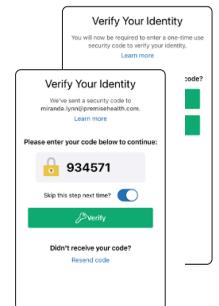


4 Choose your location (if applicable). Secure your account by setting up two-factor authentication. Select “Get Started” and enter your contact information.

5 Verify your identity with a one-time security code via phone or email. Enter the code and select, “Verify.”



6 Read the terms of service and select “Accept” to complete your account activation.



Message your pharmacy team.

1 Sign in to My Premise Health and select “Send a Message.”

2 Choose “Member Services Question” and then “Pharmacy Services.”

3 Submit your secure message.

4 Ensure notifications are turned on so you will be alerted when a response is posted. You can also reply with additional questions if needed.

If you're having trouble, please give us a call at 316-517-4000