MDLIVE® for Cigna®

Easy Access to Urgent Care (no co-pay!) – for all three City of Mesa Cigna Health Insurance Plans
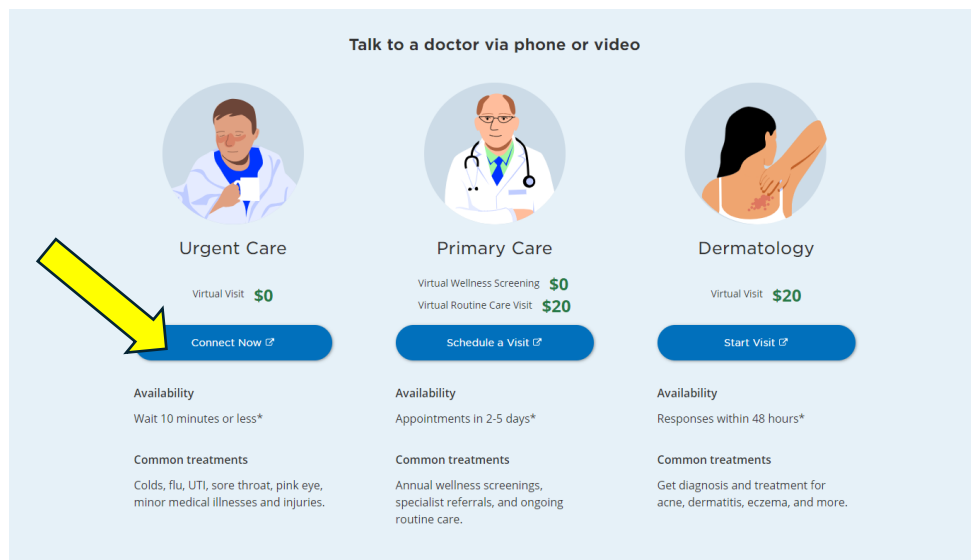
1. Have your insurance card ready and call 1-888-726-3171 (a care team available 24/7) OR

2. Go to myCigna.com and follow the steps shown below in the portal

Steps online to obtain an Urgent Care appointment in myCigna.com once you are logged in:

1. From the home page, click 'Talk to a Doctor' under MDLIVE®

2. Click on Urgent Care "connect now"

3. Under book an Appointment, click the "Get Started" button

Book an Appointment   AZ

Urgent Care
- Wait 10 minutes or less*

On-demand care 24/7 by phone or video for non-emergency illness and injuries.

Learn More

$0 per appointment

Get Started

Primary Care
- Appointments in 2-5 days*

Annual wellness screenings, specialist referrals, and ongoing routine care.

Routine Care
$0 Wellness Screening

Get Started

Therapy
- Appointments in 1-2 days*

Talk therapy and coping strategies from the comfort and privacy of home.

Learn More

$0 per appointment

Get Started

Psychiatry
- Appointments in 2-3 days*

Assessment and support for mental health issues with medication management.

Learn More

$0 per appointment

Get Started

Dermatology
- Responses within 48 hours*

Dermatology assessments via secure messaging. Receive a treatment plan within 48 hours.

Learn More

4. Choose from first avialable provider or schedule at a time of your choice using the 'select' buttons:

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Urgent Care Options

First Available Provider
- Wait 10 minutes or less

Get care by phone or video from the first provider who is available.

$0   Select

Schedule Appointment
- Appointments available today

Choose a provider for a phone or video appointment in the next 24 hours.

$0   Select